



Jesse Vohs

Information Technology Specialist

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Core Competencies

- Mac OS X 10.1-10.6
- Mac OS Server 10.4-10.6
- Hardware Technician
- Windows XP
- Windows 3.1/95/NT/98/ME/2k
- Linux (Fedora, Ubuntu, Yellow Dog, Red Hat)
- Network Administration
- IT Support
- Final Cut Studio
- Adobe Creative Suite
- Professional Video Production
- Mac OS 7-9
- Laser printer Repair

Web Technologies

- HTML/CSS
- PHP
- MySQL
- Joomla/Mambo CMS
- SEO
- Basic ASP, JSP

Skills

- Expert level mastery of the Mac OS and Windows, intermediate knowledge of various Unix/Linux OS's.
- Expert level mastery of most major Mac software available from Apple, Adobe, Microsoft, and others.
- Over a decade of experience using and repairing hardware, software and peripherals.
- Broad knowledge of technology products and their integration.

Experience

Technology Manager, Coalition of Essential Schools Northwest / Small Schools Project, 2007-2009

- Handled all user, server, printer and office support including planning, migration, and deployment
- Systems and network management in support of an all Mac office, remote support for off-site workers.
- Administered a mixture of managed and non-managed systems controlled by an Xserve.
- Designed and executed automated client/server backup procedures for off-site redundancy.
- Network administration using various open source tools and a custom-built router.
- Implemented Wikis and Blogs for collaborative project tracking.
- Designed, built and tested PHP/MySQL driven activity logging website for greater team coordination.
- Website administration, printer/copier support, spam filtering, DNS admin, website for workshop signup.

Owner, MacMaster, 2001-Present

- Running an IT Consulting business specializing in solutions using Apple Macintosh systems and peripherals.
- Network configuration, Hardware/Software systems repair, migration, consulting and on-site training for both corporate and residential clients.
- Clients include graphic designers, legal and construction firms, video producers, newspapers, print shops, and schools.

Webmaster, Cameraman/Editor, Graphic Designer, Strategist, AuthorViews, Inc., 2003-2006

- Designed and built website as online repository for copyright free videos of numerous authors.
- Traveled to various metropolitan areas in the US and performing professional interviews for use in publisher marketing campaigns.
- Set up and operated lighting, sound, and video equipment. Edited raw footage into short web videos.
- Managed a mailing list of 36k+ media contacts, planned equipment purchases and assisted with tour planning.

Technical Assistant, WSU - Jefferson County Co-op Extension Mar. 2002 - Aug. 2002

- Revised the extension's website to comply with official WSU styles and design.
- Implemented live scheduling for room usage and staff appointments.
- Managed a Mac and a PC lab with 15 systems each and provided support for staff and students.

Technical Assistant, Allscripts, Inc., 2000-2001

- Designed built and tested installation software for cross platform products.
- Quality assurance beta tester during release cycles for medical software products.
- Designed advertising to be used for Internet based advertising campaigns.
- Edited digital reproductions of medical publications.

Manager/Technician, MACaid, Inc., 1998-2000

- Performed hardware repairs on computers, printers, networking equipment, etc.
- Performed software repairs for customers.
- Functioned as a manager, sales person, and tutor as well as helping out with accounting, ordering and representing the business at multiple trade shows.
- As an Apple Certified Technician I was authorized to perform repairs and replacements covered under product warranties.

Education

Associates of Arts and Sciences, Whatcom Community College, June 2006
Apple Certified Macintosh Technician (ACMT), Thompson Prometric, 1999-2002, 2007-2009
Apple Certified Technical Coordinator (ACTC), Thompson Prometric, 2010